

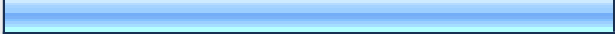


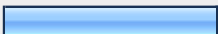


520 Tolling Implementation Committee – Tolling Web Survey Results

| 1. When needing to go from one side of Lake Washington to the other, how do you generally travel?<br>(choose just one answer) |                        |                     |                   |
|---|------------------------|---------------------|-------------------|
|   |                        | Response<br>Percent | Response<br>Count |
| 520 Bridge  | <div><div></div></div> | 48.1%               | 3777              |
| I-90 Bridge   | <div><div></div></div> | 26.7%               | 2095              |
| Equally use both bridges  | <div><div></div></div> | 19.2%               | 1507              |
| Generally use 522/Lake City Way or 405  | <div><div></div></div> | 3.2%                | 250               |
| I don't travel across Lake Washington   | <div><div></div></div> | 2.8%                | 219               |
|   | answered question      |                     | 7848              |
|   | skipped question       |                     | 26                |

| 2. How many days last week did you travel across the 520 or I-90 bridges, either by personal vehicle, transit, bike or other mode of transportation? |                        |                     |                   |
|--|------------------------|---------------------|-------------------|
|  |                        | Response<br>Percent | Response<br>Count |
| 0  | <div><div></div></div> | 22.4%               | 1754              |
| 1  | <div><div></div></div> | 18.1%               | 1418              |
| 2  | <div><div></div></div> | 12.6%               | 985               |
| 3  | <div><div></div></div> | 6.0%                | 473               |
| 4  | <div><div></div></div> | 6.0%                | 472               |
| 5  | <div><div></div></div> | 23.9%               | 1872              |
| 6  | <div><div></div></div> | 6.8%                | 533               |
| 7  | <div><div></div></div> | 4.3%                | 338               |
|  | answered question      |                     | 7845              |
|  | skipped question       |                     | 29                |

| 3. Last week, what days did you cross the 520 or I-90 Bridges?<br>(choose all that apply) |                        |                  |                |
|---|------------------------|------------------|----------------|
|   |                        | Response Percent | Response Count |
| Weekend days  | <div><div></div></div> | 54.1%            | 3100           |
| <b>Weekdays</b>   | <div><div></div></div> | <b>79.1%</b>     | <b>4537</b>    |
| <i>answered question</i>  |                        |                  | <b>5734</b>    |
| <i>skipped question</i>   |                        |                  | <b>2140</b>    |

| 4. What time of the day do you typically travel across the 520 or I-90 Bridges?<br>(choose all that apply) |                        |                  |                |
|--|------------------------|------------------|----------------|
|  |                        | Response Percent | Response Count |
| AM peak (5 am to 9 am)   | <div><div></div></div> | 50.2%            | 2885           |
| Mid-day (after 9 am to before 3 pm)  | <div><div></div></div> | 40.9%            | 2352           |
| <b>PM peak (after 3 pm to 7 pm)</b>  | <div><div></div></div> | <b>63.8%</b>     | <b>3670</b>    |
| Evening (after 7 pm to 10pm)   | <div><div></div></div> | 32.8%            | 1885           |
| Overnight (after 10 pm to before 5 am)   | <div><div></div></div> | 6.1%             | 349            |
| <i>answered question</i>   |                        |                  | <b>5750</b>    |
| <i>skipped question</i>  |                        |                  | <b>2124</b>    |

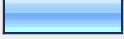



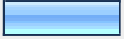
| 5. Which of the following modes of travel did you use during your travel on 520 or 90 during the last week?<br>(choose all that apply) |  |                  |                |
|--|--|------------------|----------------|
|  |  | Response Percent | Response Count |
| Drove alone  |  | 67.4%            | 3870           |
| Carpooled with household members   |   | 33.7%            | 1934           |
| Carpooled with non-household members   |   | 14.6%            | 838            |
| Took the bus   |   | 23.2%            | 1332           |
| Vanpooled  |   | 3.4%             | 193            |
| Bike / Pedestrian  |   | 3.3%             | 191            |
| answered question  |  |                  | 5740           |
| skipped question   |  |                  | 2134           |

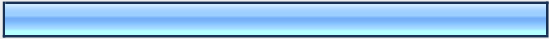
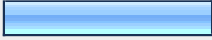
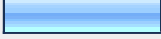
| 6. For what general trip purposes did you use the 520 or 90 bridges in the last week?<br>(choose all that apply) |  |                  |                |
|--|--|------------------|----------------|
|  |  | Response Percent | Response Count |
| Travel to or from work   |  | 55.9%            | 3141           |
| Travel to or from school   |   | 4.6%             | 261            |
| Errands/shopping   |   | 27.5%            | 1542           |
| Non-commute work-related travel  |   | 12.3%            | 688            |
| Recreational activities  |   | 34.1%            | 1912           |
| Visit family or friends  |   | 24.5%            | 1376           |
| Don't know   |   | 0.4%             | 23             |
| Other (please specify)   |  |                  | 293            |
| answered question  |  |                  | 5615           |
| skipped question   |  |                  | 2259           |

| 7. If you answered "travel to or from work", where do you work? |                   |                  |                |
|---|-------------------|------------------|----------------|
|   |                   | Response Percent | Response Count |
| Company name:   | <div></div>       | 94.8%            | 2737           |
| Company zip code:   | <div></div>       | 90.6%            | 2617           |
|   | answered question |                  | 2887           |
|   | skipped question  |                  | 4987           |

| 8. If you answered "travel to or from school", where do you attend school? |                   |                  |                |
|--|-------------------|------------------|----------------|
|  |                   | Response Percent | Response Count |
| School name:   | <div></div>       | 98.8%            | 242            |
| School zip code:   | <div></div>       | 63.7%            | 156            |
|  | answered question |                  | 245            |
|  | skipped question  |                  | 7629           |

| 9. Do you support paying for a portion of the 520 Bridge replacement project with tolls? |                   |                  |                |
|--|-------------------|------------------|----------------|
|  |                   | Response Percent | Response Count |
| No   | <div></div>       | 30.4%            | 2166           |
| Yes  | <div></div>       | 59.5%            | 4242           |
| Don't know   | <div></div>       | 10.2%            | 724            |
|  | answered question |                  | 7132           |
|  | skipped question  |                  | 742            |



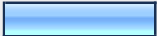
| 10. Current technology allows tolls to be collected electronically as vehicles travel across the bridge at regular highway speeds. There will be no toll booths. Knowing this, does this make you more or less likely to support tolling of the 520 Bridge? |   |                  |                |
|---|---|------------------|----------------|
|   |   | Response Percent | Response Count |
| Much less likely  |  | 12.8%            | 906            |
| Somewhat less likely  |  | 6.1%             | 435            |
| Somewhat more likely  |  | 33.4%            | 2370           |
| <b>Much more likely</b>   |  | <b>35.2%</b>     | 2501           |
| Don't know  |  | 12.5%            | 886            |
| <i>answered question</i>  |   |                  | <b>7098</b>    |
| <i>skipped question</i>   |   |                  | <b>776</b>     |

| 11. If you knew that tolling the existing 520 Bridge sooner would result in lower tolls and financing costs for the project would you: |  |                  |                |
|--|--|------------------|----------------|
|  |  | Response Percent | Response Count |
| <b>Support tolling existing 520 in 2010</b>  |  | <b>60.1%</b>     | 4208           |
| Support tolling 520 in 2016 when the new bridge is completed   |   | 22.8%            | 1599           |
| Don't know   |   | 17.1%            | 1197           |
| <i>answered question</i>   |  |                  | <b>7004</b>    |
| <i>skipped question</i>  |  |                  | <b>870</b>     |

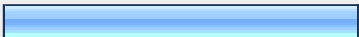
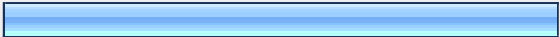
12. If you knew that as soon as tolls begin that:

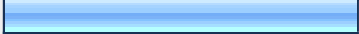

- Trips across the 520 bridge would be faster during peak commute times, and that
- Trips across the I-90 bridge would be slightly slower during peak commute times




Which would you prefer?

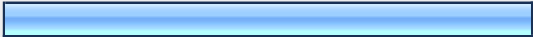
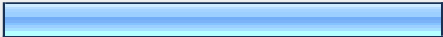


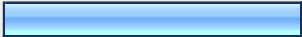
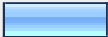
|  |  | Response Percent         | Response Count |
|--|--|--------------------------|----------------|
| Begin tolling the existing 520 bridge in 2010          |  | 55.5%                    | 3877           |
| Begin tolling in 2016 when the new bridge is completed |   | 28.1%                    | 1964           |
| Don't know   |   | 16.4%                    | 1146           |
|  |  | <i>answered question</i> | <b>6987</b>    |
|  |  | <i>skipped question</i>  | <b>887</b>     |




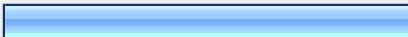

13. Tolling only SR 520 would require higher tolls than tolling both 520 and I-90 bridges. Which statement comes closest to your preference, even if neither are exactly your preference?

|  |  | Response Percent         | Response Count |
|--|--|--------------------------|----------------|
| Toll just the 520 Bridge and have more traffic divert to the toll-free I-90 Bridge |  | 38.9%                    | 2680           |
| Toll both the 520 and I-90 bridges at lower toll rates                             |  | 61.1%                    | 4216           |
|  |  | <i>answered question</i> | <b>6896</b>    |
|  |  | <i>skipped question</i>  | <b>978</b>     |

| 14. Please tell us which statement comes closest to your personal preference, even if neither are exactly your preference: |  |                  |                |
|--|--|------------------|----------------|
|  |  | Response Percent | Response Count |
| Toll just the 520 Bridge, resulting in faster trips on 520, but slightly slower trips on I-90                              |  | 39.1%            | 2693           |
| Toll both the 520 and I-90 bridges, resulting in faster trips on both bridges  |  | 60.9%            | 4203           |
|  | <i>answered question</i>   |                  | 6896           |
|  | <i>skipped question</i>  |                  | 978            |

| 15. If you knew that the revenue from I-90 tolls would also be used to make improvements to the I-90 Bridge. Which would you prefer? |  |                  |                |
|--|--|------------------|----------------|
|  |  | Response Percent | Response Count |
| Toll just the 520 Bridge   |   | 24.7%            | 1733           |
| Toll both bridges  |  | 63.9%            | 4474           |
| Don't know   |   | 11.4%            | 799            |
|  | <i>answered question</i>   |                  | 7006           |
|  | <i>skipped question</i>  |                  | 868            |

| 16. Tolls on the 520 Bridge will be used to replace the bridge, improve the highway, and operate and maintain it into the future. Which of the following, if any, do you think tolls on the 520 Bridge should also be used for? (Check all that apply) |  |                  |                |
|--|--|------------------|----------------|
|  |  | Response Percent | Response Count |
| Use tolls only for replacing the bridge and improving the corridor   |  | 58.3%            | 3917           |
| Transit on 520   |  | 48.3%            | 3244           |
| Transit on I-90  |   | 26.3%            | 1763           |
| Transit on 522 (Bothell/Lake City Way)   |   | 11.4%            | 765            |
| Incentives to carpool, vanpool or ride the bus   |   | 32.7%            | 2197           |
| Other (please specify)   |  | 11.1%            | 743            |
|  | <i>answered question</i>   |                  | <b>6715</b>    |
|  | <i>skipped question</i>  |                  | <b>1159</b>    |

| 17. Toll rates on the bridges may vary by time of day – higher during morning and evening commute times, lower during other times of the day. This is known as variable rate tolling. How much would you support that? |  |                  |                |
|--|--|------------------|----------------|
|  |  | Response Percent | Response Count |
| No support at all  |   | 20.7%            | 1412           |
| Low support  |   | 10.0%            | 680            |
| Medium support   |   | 21.6%            | 1474           |
| Strong support   |  | 44.7%            | 3052           |
| Don't know   |   | 3.0%             | 206            |
|  | <i>answered question</i>   |                  | <b>6824</b>    |
|  | <i>skipped question</i>  |                  | <b>1050</b>    |



| 18. Variable rate tolls could result in three things. Please rank order the following in terms of importance to you: |                          |              |                     |                |                |
|--|--------------------------|--------------|---------------------|----------------|----------------|
|  | Most Important           | Important    | Least Important     | Rating Average | Response Count |
| Get a faster trip during peak commute times  | <b>42.8% (2584)</b>      | 34.5% (2081) | 22.7% (1372)        | 1.80           | 6037           |
| Being able to travel at off-peak times when the toll is lower  | 31.8% (1933)             | 31.2% (1897) | <b>36.9% (2243)</b> | 2.05           | 6073           |
| Generate more funding for the bridge   | 27.0% (1634)             | 34.5% (2089) | <b>38.5% (2335)</b> | 2.12           | 6058           |
|  | <i>answered question</i> |              |                     |                | <b>6559</b>    |
|  | <i>skipped question</i>  |              |                     |                | <b>1315</b>    |

| 19. Would variable rate tolling be more appealing to you if you knew that the toll rate during non-commute times would be about half as much as the toll rate during the busiest commute times? |                          |                  |                |
|---|--------------------------|------------------|----------------|
|   |                          | Response Percent | Response Count |
| No  | <div></div>              | 31.5%            | 2136           |
| Yes   | <div></div>              | <b>55.3%</b>     | 3752           |
| Don't know  | <div></div>              | 13.2%            | 895            |
|   | <i>answered question</i> |                  | <b>6783</b>    |
|   | <i>skipped question</i>  |                  | <b>1091</b>    |



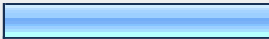
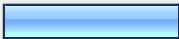


| 20. Would variable rate tolling be more appealing to you if you knew that the toll on the weekend would be lower compared to weekday tolls? |                          |                  |                |
|---|--------------------------|------------------|----------------|
|   |                          | Response Percent | Response Count |
| No  | <div></div>              | 28.0%            | 1898           |
| Yes   | <div></div>              | <b>64.8%</b>     | 4396           |
| Don't know  | <div></div>              | 7.3%             | 493            |
|   | <i>answered question</i> |                  | <b>6787</b>    |
|   | <i>skipped question</i>  |                  | <b>1087</b>    |

| 21. When a toll is charged to use the 520 Bridge, what is the ONE thing you are most likely to do? |                        |                  |                |
|--|------------------------|------------------|----------------|
|  |                        | Response Percent | Response Count |
| Pay the toll   | <div><div></div></div> | 29.7%            | 2022           |
| Take transit   | <div><div></div></div> | 17.4%            | 1185           |
| Change travel time to a period when the toll amount is lower                                       | <div><div></div></div> | 10.1%            | 690            |
| Carpool when you would have traveled alone   | <div><div></div></div> | 2.7%             | 185            |
| Vanpool  | <div><div></div></div> | 1.5%             | 102            |
| Take another route   | <div><div></div></div> | 26.0%            | 1767           |
| Forgo the trip altogether  | <div><div></div></div> | 4.9%             | 330            |
| Change destination   | <div><div></div></div> | 2.1%             | 144            |
| Other (please specify)   | <div><div></div></div> | 5.5%             | 376            |
|  | answered question      |                  | 6801           |
|  | skipped question       |                  | 1073           |

| 22. Which alternate route would you be most likely to take?<br>(choose just one) |                        |                  |                |
|--|------------------------|------------------|----------------|
|  |                        | Response Percent | Response Count |
| I-90   | <div><div></div></div> | 61.4%            | 4027           |
| 522 (Lake City Way/Bothell Way)  | <div><div></div></div> | 16.6%            | 1088           |
| I-5 to I-405 or I-405 to I-5   | <div><div></div></div> | 12.3%            | 804            |
| Local streets  | <div><div></div></div> | 3.1%             | 201            |
| Other (please specify)   | <div><div></div></div> | 6.7%             | 443            |
|  | answered question      |                  | 6563           |
|  | skipped question       |                  | 1311           |

| 23. When tolls are charged on 520, how important are each of the following? |                          |                    |                      |                  |            |                |
|---|--------------------------|--------------------|----------------------|------------------|------------|----------------|
|   | Very Important           | Somewhat Important | Somewhat Unimportant | Very unimportant | Don't Know | Response Count |
| Having other un-tolled highways that you could choose to use.               | <b>39.9% (2651)</b>      | 26.4% (1753)       | 16.6% (1107)         | 15.5% (1031)     | 1.6% (108) | 6650           |
| Having public transit available as an alternative to paying the toll.       | <b>58.1% (3840)</b>      | 20.1% (1331)       | 7.7% (508)           | 12.9% (850)      | 1.2% (81)  | 6610           |
|   | <i>answered question</i> |                    |                      |                  |            | <b>6748</b>    |
|   | <i>skipped question</i>  |                    |                      |                  |            | <b>1126</b>    |

| 24. What is your home zip code? |                          |                |
|---------------------------------|--------------------------|----------------|
|                                 |                          | Response Count |
|                                 |                          | 6576           |
|                                 | <i>answered question</i> | <b>6576</b>    |
|                                 | <i>skipped question</i>  | <b>1298</b>    |

| 25. Which of the following broad ranges includes your age? |   |  |                  |                |
|--|---|--|------------------|----------------|
|  |   |  | Response Percent | Response Count |
| 16-17  |  |  | 0.1%             | 6              |
| 18-24  |  |  | 6.5%             | 434            |
| <b>25-34</b>   |  |  | <b>32.6%</b>     | 2193           |
| 35-44  |  |  | 29.1%            | 1959           |
| 45-54  |  |  | 18.9%            | 1272           |
| 55-64  |  |  | 9.6%             | 648            |
| 65 and older   |  |  | 3.2%             | 212            |
|  | <i>answered question</i>  |  |                  | <b>6724</b>    |
|  | <i>skipped question</i>   |  |                  | <b>1150</b>    |

| 26. What is your gender? |                          |                  |                |
|--------------------------|--------------------------|------------------|----------------|
|                          |                          | Response Percent | Response Count |
| Male                     | <div></div>              | 65.6%            | 4372           |
| Female                   | <div></div>              | 34.4%            | 2296           |
|                          | <i>answered question</i> |                  | <b>6668</b>    |
|                          | <i>skipped question</i>  |                  | <b>1206</b>    |

| 27. If you would like to continue to receive electronic updates and information related to tolling on 520, please enter your email address |                          |                |
|--|--------------------------|----------------|
|  |                          | Response Count |
|  |                          | 1430           |
|  | <i>answered question</i> | <b>1430</b>    |
|  | <i>skipped question</i>  | <b>6444</b>    |

| 28. Do you have any additional comments for the 520 Tolling Implementation Committee? |                          |                |
|---|--------------------------|----------------|
|   |                          | Response Count |
|   |                          | 2626           |
|   | <i>answered question</i> | <b>2626</b>    |
|   | <i>skipped question</i>  | <b>5248</b>    |